

# **Buzz Admin Guide**

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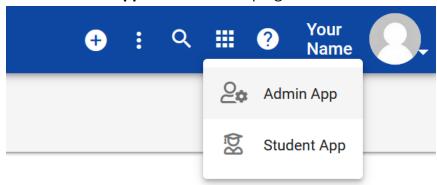
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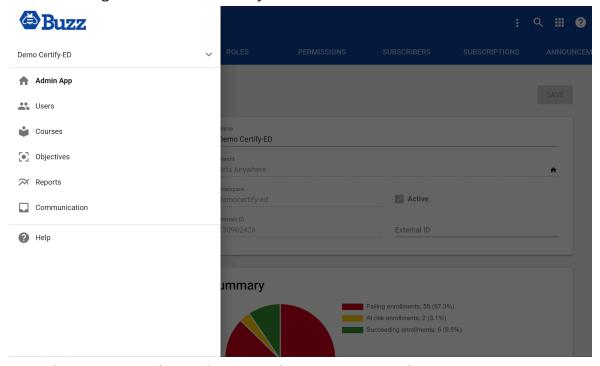
- Buzz user manual: Admins
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- How do I create and manage domain roles?
- How do I manage a user's enrollments?

# Create a User Account for a Staff Member, Teacher, or Student

1. Confirm you are viewing the Admin app, and if not, change to the Admin app using the **Choose app** button in the top right.



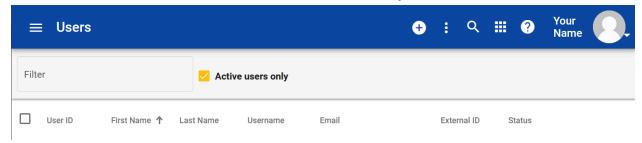
2. Open the hamburger menu in the top left and double-check that your intended domain is shown in the dropdown at the top, then select **Users**. Use the dropdown menu to change domains if necessary.



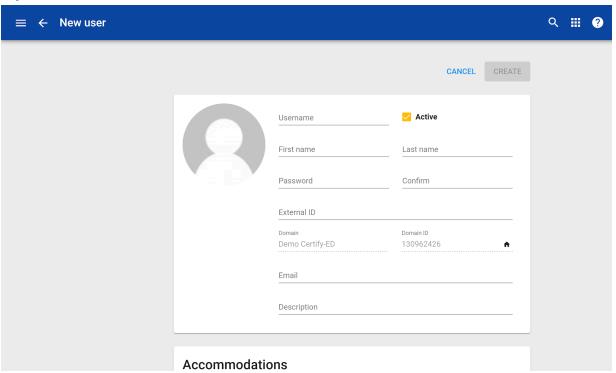
Here, the "Demo Certify-ED" domain is shown as an example.

3. The Users page lists all active users in the domain. Select the top right bar to create a new user. All users, including staff

4. members, teachers, and students, can be created this way.



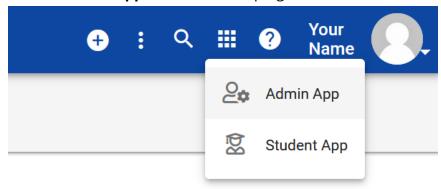
5. On the New user form, enter a Username, First name, Last name, Password (typed again into the Confirm field), and Email address. These should all be specified for any new accounts.



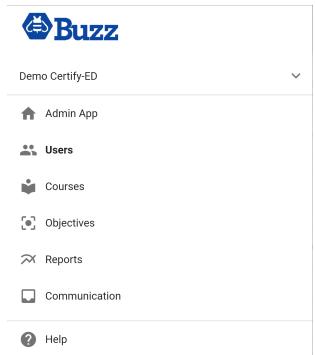
6. Confirm the details and use the CREATE button in the top right to finalize the account. Finally, distribute your Buzz domain link and login credentials to the user.

### Create Multiple Users via Import

1. Confirm you are viewing the Admin app, and if not, change to the Admin app using the **Choose app** button in the top right.



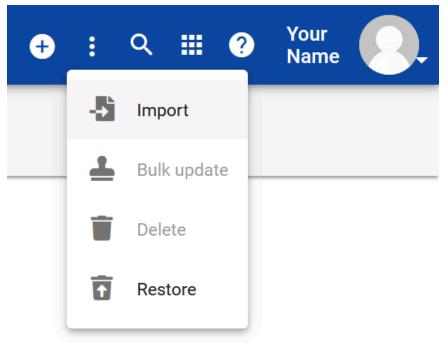
2. Open the hamburger menu in the top left and double-check that your intended domain is shown, then select **Users**.



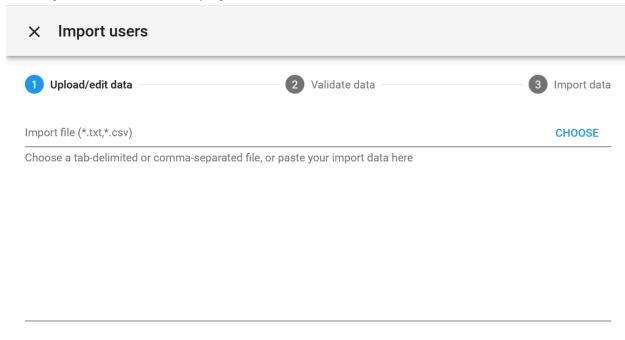
Here, the "Demo Certify-ED" domain is shown as an example.

3. On the Users page, select the **More** button (three dots) to see more options, then choose the Import option. Again, all users can be imported this way, whether

for staff members, teachers, or students.



4. The **Import users** wizard displays.

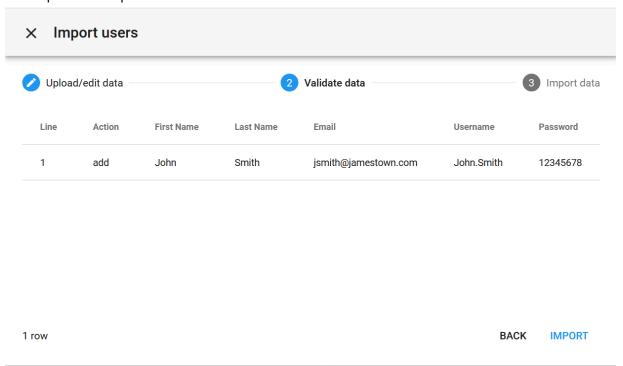


**NEXT** 

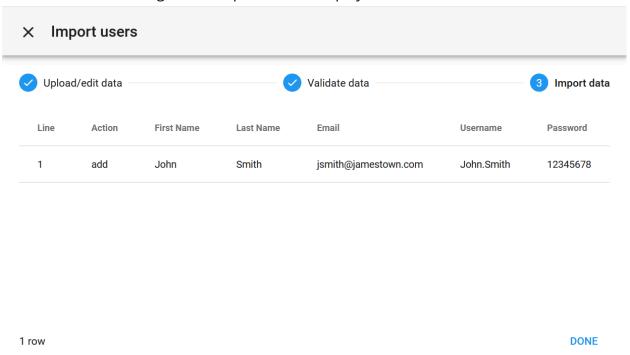
5. Import a \*.txt or \*.csv file using the CHOOSE button to browse your computer, OR you can paste the import data directly into the text area below the top line and above the bottom line. An example format is:

First Name, Last Name, Email, Username, Password John, Smith, <a href="mailto:jsmith@jamestown.com">jsmith@jamestown.com</a>, John.Smith, 12345678

6. Select **NEXT** in the bottom right to preview and Validate data as the second step of the import users process.



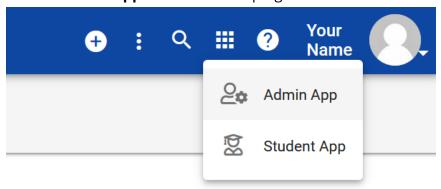
Read over all the columns and rows to ensure the data is properly structured. To correct any mistakes, use the **BACK** button to go back and make updates, then choose **NEXT** again to validate the new import data. 8. When confident that user accounts will be imported correctly, select the **IMPORT** button in the bottom right. The import results display.



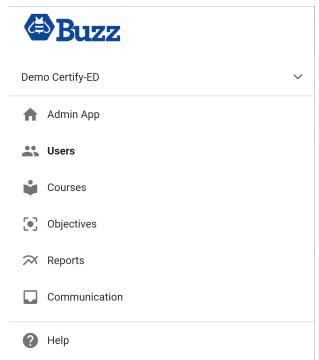
9. Select the **DONE** button to return to the Users page of the Admin app.

#### Grant Domain Permissions to Another Admin User

- 1. To give access to another staff account to perform certain administrative duties such as user account creation/management, post school-wide announcements, view all gradebooks, and so forth, their user account must be given special domain permissions. Do NOT give any domain permissions to students or regular teachers.
- 2. Confirm you are viewing the Admin app, and if not, change to the Admin app using the **Choose app** button in the top right.

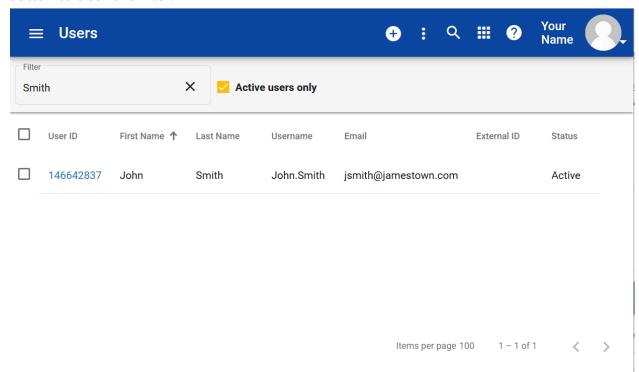


3. Open the hamburger menu in the top left and double-check that your intended domain is shown, then select **Users**.

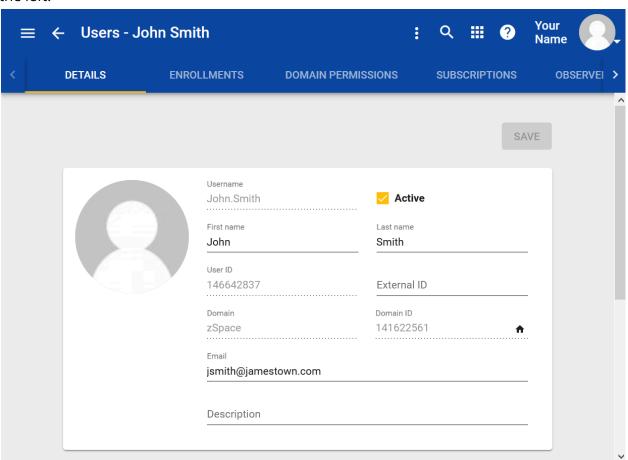


Here, the "Demo Certify-ED" domain is shown as an example.

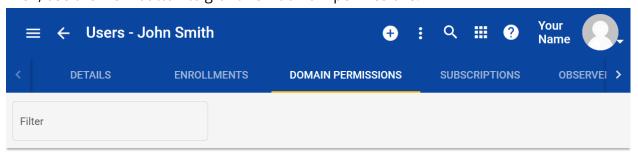
4. The Users page will list all active users in the domain. Select the User ID for a user to open the settings for that user. Type into the Filter box to search and use the X button to clear the filter.



5. In the user's settings, switch to the DOMAIN PERMISSIONS tab, the third tab from the left.

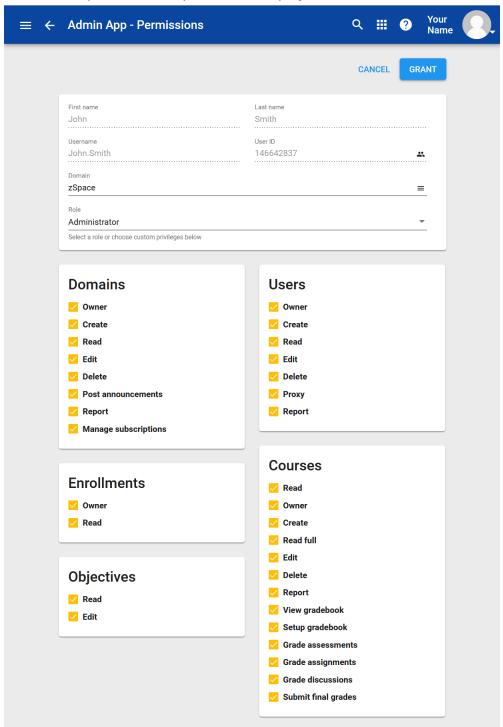


6. Then, use the **New** button to grant new domain permissions.



No granted permissions to display

7. The domain permissions options box displays.



# Manage Course Enrollments (for Teachers and Students)

A course enrollment can be managed by going to either the Users or Courses screens first.

- To enroll *one* user in *multiple* courses, look up that <u>user</u> first.
- To enroll *multiple* users in *one* course, look up that <u>course</u> first.
- To enroll *one* user in *one* course, it doesn't make a difference which way is taken.

In both cases, the overall process is as follows:

- 1. Locate the user or course on the Users/Courses screen and click on its associated ID.
- 2. Switch to the "Enrollments" tab at the top, second from the left.
- 3. Click the + button in the top right corner ("New") to the left of a three-dot menu.
- 4. Enter the course or user into the given text field.
  - Notice the "Add another course" or "Add another user" button, which is used to process multiple course enrollments simultaneously.
- 5. Verify the intended start date and end dates.
- 6. Click the "Create" button in the top right.